

March 26, 2021

Dear Residents, Designated Representatives, and Tenants:

With a majority of our communities having completed their community-held COVID-19 vaccination events, I am happy to tell you as of today, 90% of our residents and tenants have been “fully vaccinated” against COVID-19. We are immensely proud of our ability to facilitate these vaccinations, and even more pleased that so many of our residents and tenants saw the benefits to being vaccinated.

We are elated that our resident and tenant vaccination participation has been so robust. To continue the drive toward herd immunity, we will be working with local and national chain pharmacies to support new residents and tenants who wish to be vaccinated. In the meantime, we are excited to share how visitation and other resident programs have been impacted by the success of our vaccination events and updated CDC and local department of health guidance for fully vaccinated individuals residing in long-term care communities.

## ***Visitation***

Residents and tenants who are fully vaccinated may now schedule indoor visits with up to two (2) visitors per (non-companion) apartment. Visitation will continue to be confined to community-designated areas and adhere to a set duration as scheduled by the Community.

All visitors will still be required to be 18 years or older, schedule their visitation and follow infection control protocols before and during visits. These protocols include completing and clearing the infectious disease screening process, properly wearing personal protective equipment (PPE), performing hand hygiene before visiting and exiting the community, and maintaining proper social distancing of six (6) feet from others where possible.

It is important to note that visitation may be impacted or cancelled in response to an elevated county COVID-19 positivity rate or identification of a suspected or confirmed COVID-19 (or other infectious illness) case within the Community.

For those of you familiar with our visitation process, we will continue to schedule visitation via the Community visitation email. For individuals new to visiting our Community, please reach out to your executive director for information on how to schedule a visit.

# *New Perspective.*

## **Getting Back to Normal**

In addition to visitation, we continue to respond to guidance issued by state departments of health by resuming various resident and tenant programming within the limits of county-mandated maximum capacity limits, while adhering to our infection control protocol. This includes:

- Expanding our resident and tenant dining offering to allow for more communal dining;
- Increasing the availability of group activities;
- Scheduling entertainers for the return of warmer weather and outdoor events; and
- Expanding our bus outings to include trips for shopping and activities.

To find out how your community is doing this, please reach out to your executive director.

We have reasons to be hopeful and joyous that we have vaccines and treatments for COVID-19, but we must continue to be vigilant in following infection control protocols to ensure our nation continues to trend toward an end to this pandemic.

We look forward to seeing you in our communities soon.

Sincerely,



Chris Hyatt  
President