

New Perspective.

November 17, 2020

Dear Tenants, Residents, and Designated Representatives:

So much has occurred in our nation's fight against *COVID-19* since my last update, and I wanted to take the opportunity in this letter to weigh in on a variety of items.

Reasons for Optimism

With COVID-19 vaccine trials and treatments showing significant promise, there is good reason for optimism! I am most encouraged by the promise of a forthcoming vaccine and the potential shown with new treatments. They are welcome news for our communities as the virus intensifies in the states and counties in which we operate.

Our Present Reality

In many states, COVID-19 cases are surging to record highs with hospital intensive care beds at or near capacity, placing healthcare systems under extreme stress to meet the demands posed by COVID-19.

With the upcoming holiday season upon us, hospital systems and healthcare workers have sounded the alarm, imploring the public to follow and actively practice measures proven to prevent the spread of COVID-19 and other airborne transmitted viruses, such as the flu.

COVID-19 Symptoms and Infection Spread Prevention Measures

Over 40% of people infected with COVID-19 do not feel or appear ill. Additionally, the symptoms of COVID-19 are identical to other illnesses like the flu (e.g., fever; chills; sore throat; cough; shortness of breath/difficulty breathing; headache; muscle aches; loss of taste or smell; fatigue; and diarrhea). Therefore, when **in public or at a residence among non-household members**, the CDC and state public health departments stress the importance of protecting yourself and others against exposure to the virus by:

- Wearing a **face cover** (mandated in most states) over your **nose and mouth** (the virus can enter the body if either is not covered);
- Frequently performing **hand hygiene** (emphasis on frequent); and
- Maintaining **social distancing** of 6 feet or more

With the arrival of the flu season, it is also very important—this year more than ever—to be vaccinated against the flu. Vaccination opportunities can be found at your doctor's office and area pharmacies. You can visit [vaccinefinder.org](https://www.vaccinefinder.org) to find a vaccination location near you.

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Need to Hold to Our Course and the Promise of Hope

With guidance from public health departments to limit the size of gatherings, our communities are planning a number of activities for the holidays that are in line with state guidance and incorporate infection control measures. In addition, our culinary service directors will be up early Thanksgiving morning roasting turkeys and preparing scratch-made trimmings. Many of our dining rooms will be open on Thanksgiving assuming *COVID-19* county and state infection rates and other infection control metrics support communal dining.

Like you, I look forward to when we are can travel whenever and wherever we want, and when we can spend quality time in our homes and communities with family and friends. With the promise shown with current vaccine trials and treatments, we are close! In the meantime, we need to hold to our course.

As we contemplate all that we are thankful for this year, on my list will be the many residents, tenants, and family members who have journeyed with us through this challenging year. Our New Perspective family of team members will be forever grateful for your understanding, support, and kindness.

Sincerely,

A handwritten signature in blue ink, appearing to read "Chris Hyatt", with a long horizontal flourish extending to the right.

Chris Hyatt
President