

August 18, 2020

Dear Resident, Designated Representatives and Tenants:

Adding to the list of things families have had to deal with in 2020, August is back-to-school time. School districts and families alike are weighing options for safe learning in the midst of COVID-19. I thought I would take this opportunity to review how far we have come since the pandemic was declared five months ago. Although the pandemic remains ever present, there is reason to have hope given the encouraging work being conducted by many countries, including the U.S., on COVID-19 treatments and a vaccine. We see light at the end of this long tunnel!

Since March, every step of our response has been based on guidance provided by the CDC, CMS, and the various departments of health in the states and counties in which we operate. Early on, we enacted measures to aid in preventing the spread of COVID-19. Those measures included restrictions on visitation, providing cloth masks for our residents and tenants to wear, the shift from communal dining to in-apartment dining where feasible, the wearing of personal protective equipment (PPE), including procedure masks and protective eyewear by our team members as part of their uniform, and infectious illness screening of team members and visitors to our communities. In fact, to date we have conducted over 191,000 electronic infectious disease screenings.

With the summer months waking folks from their cold weather hibernation, our communities implemented outdoor visitation as permitted within the constraints of federal and state guidance. Expanding visitation continues to be a progressive process, with each step taken as safely as the last. It has been heartwarming to see family members spending time with each other outdoors while adhering to social distancing, hand hygiene, and face cover requirements.

As COVID-19 developments have thankfully slowed, so too will my regular correspondence. After over twenty (20) recurring letters, I believe we can move to a monthly letter. That said, should any development in our fight against COVID-19 need to be communicated between those monthly letters, rest assured you will hear from me or your executive director. For those of you who are new to the New Perspective community, our website contains a repository of all my letters past and present. Our website continues to be the best place for communication.

I will conclude my letter by extending heartfelt well-wishes to you all and ask that you please remain diligent in your efforts to prevent the spread of COVID-19. Your efforts joined with others will carry through to the day we can close the door on this chapter of history.

Sincerely,



Chris Hyatt
President