

August 4, 2020

Dear Residents, Tenants and Designated Representatives:

As the world continues to grapple with the challenges presented by the COVID-19 virus, the current rise in the number of cases in areas around the country is nothing less than disconcerting. With this surge in cases you are likely wondering how this impacts residents and tenants of our New Perspective communities. It is important to note that a spike in COVID-19 infections in an area does not equate to cases of the virus within our communities. What should be taken as fact is the importance of following established infection control practices to prevent the spread of the virus within and outside of our communities. As I have discussed in past communications, New Perspective will continue to follow and promote adherence to established infection control measures until a time in the future when we can say good riddance to them.

Moving to a happier topic, I am pleased to relay that each of our communities now has at least one outdoor visitation option available for families of residents and tenants to visit with each other. Seeing the buzz of people connecting outdoors is wonderful to behold. If you have not taken advantage of outdoor visitation, the lovely weather we have been experiencing in the upper Midwest makes it a great time to do so. Reservations are required. Reservations for visits allow our communities to facilitate visitation while striving to ensure that our infection control protocols are followed.

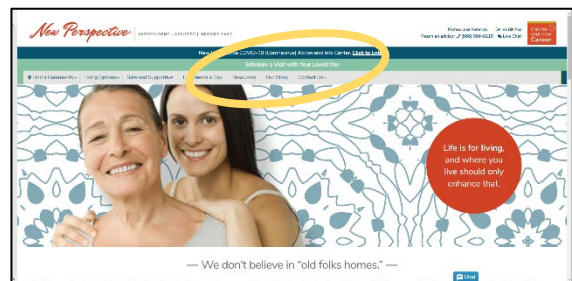
Making a reservation for an outdoor visit is simple and can be accomplished with just a few clicks after accessing the New Perspective website. After accessing the website ([www.npseniorliving.com](http://www.npseniorliving.com)), click on the green bar titled "Schedule a Visit with Your Loved One" located at the top of our home page to open a page that has a "Book Now" scheduling button for each of our communities. Click the button for the applicable New Perspective community to choose from available visit dates and times. As I mentioned in my last letter, visits with memory care residents may only be made by calling the Community and scheduling the visit over the phone.

If you have difficulties scheduling your visit, please call the main community phone number. Our team members will be happy to walk you through the process and/or schedule your visit over the telephone. If outdoor visitation is not feasible for you right now, I encourage you to make use of virtual visitation options, including video visits using the iN2L (It's Never Too Late to Learn) application. Again, help with scheduling virtual and outdoor visits is available for the asking. Please reach out if you need assistance.

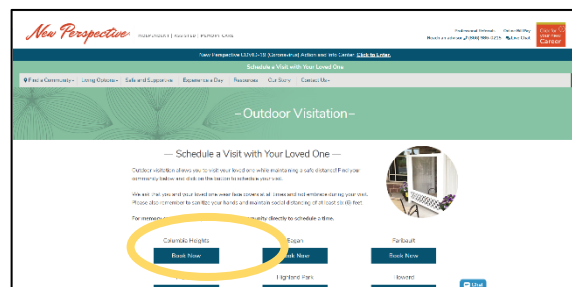
Sincerely,



Chris Hyatt  
President



Home Page



Scheduling Page