

# New Perspective.

June 15, 2020

Dear Residents, Tenants, and Designated Representatives:

Thank you for your emails asking about visitation plans for the families and friends of our New Perspective residents and tenants. Every state is navigating efforts to loosen restrictions on visitation differently, but the focus remains on continued efforts to prevent the spread of this still-very-active pandemic. We continue to follow guidance of the Centers for Disease Control and Prevention (CDC), the Centers for Medicare and Medicaid Services (CMS), and the state departments of public health to inform our efforts.

We have worked hard to put New Perspective communities in the best position to get back to as close to normal as possible, as quickly as possible, but it will be a gradual process. Each step must be taken as safely as the last. The recent resurgence of the virus in many states after Memorial Day weekend festivities is testimony to the caution we must maintain going forward. While some may feel like we are not moving fast enough, others believe we should stay the course until there is a treatment or vaccine. Regardless, our communities have been working hard to develop well-thought-out plans focused on blending engagement with measures to decrease virus exposure to our residents and tenants.



As it relates to visitation inside the walls of our communities, very little guidance has changed in the four states in which we operate (IL, MN, ND, and WI). However, in most locations, we have already been conducting window and courtyard visits. We are eagerly awaiting health department guidance regarding expansion of outside interactions. In preparation, conversation stations and/or mobile viewing windows for outdoor visitation are in final production or already in place. You will be notified by your executive director as to the scheduling logistics and the policy and procedure as early as this week!

I am pleased to say that despite COVID-19 restrictions, residents and tenants remain active and are enjoying a number of their passions. To the right, you see a group of residents lending their green thumb by planting flowers to make the rooftop patio glow with color.

In next week's letter, I will be sharing updates on our plans including announcing the reopening of our salons, pools, and fitness centers. Stay tuned!

Lastly, Sunday is a special day for the dads in our communities. The culinary department is planning a delicious treat for Father's Day, and communities are readying their festivities for the big day.

While social distancing may have altered the way we celebrate fathers, it doesn't change the fact that a good dad is one of the most valuable assets in our society and is worthy to be celebrated on this special day. If you need help taking advantage of the virtual tools we offer to connect with your father, please reach out to your executive director. To the dads in our communities, happy Father's Day!



Sincerely,



Chris Hyatt  
President