

June 1, 2020

Dear Residents, Designated Representatives, and Tenants:

With this letter, I am pleased to provide a progress report on two key initiatives in our fight against COVID-19.

Each of our communities has deployed an electrostatic cleaning system. The sprayer charges the fluid particles, so they are attracted to the surfaces which have been sprayed. Our cleaning solution is a **one-step, non-toxic disinfectant**. The product is free of bleach and other harsh chemicals, yet **kills 99.99% of bacteria, viruses, fungi, and mold**. We will be spraying each of the building's common spaces with the system frequently. We will additionally be using the system in resident and tenant apartments as necessary.

It is important for me to point out that this is just one tool in our fight against the virus and it is meant to augment all the infection control steps and personal hygiene practices we are taking.



We continue to monitor the guidance from the CDC and CMS on a daily basis for indications as to when we can loosen our visit restrictions. Current guidance is that our visitation restriction remains in place, but we will reexamine the policy June 15. Regardless of upcoming changes, we are moving forward with our **Conversation Station** project like the one pictured to the left. These stations will enable loved ones to carry on a conversation while still maintaining the needed separation to prevent the spread. Sheets of plexiglass create a barrier between folks while still encouraging social interaction. Look for these to be installed at your community during the month of June.

As a reminder, our website (npseniorliving.com) features all of the letters and other communications that we have been sending regarding COVID-19. It is updated weekly at the same time we send this letter. This is the perfect resource you can direct your family members to for ongoing information regarding the steps we are taking in response to the virus' impact.

Thank you for your continued support of our team members, who are doing everything in their power to help our residents live life on purpose.

Sincerely

Handwritten signature of Chris Hyatt in blue ink.

Chris Hyatt
President