

May 5, 2020

Dear Residents, Tenants, and Family Members:

Thank you for your continued attention to my weekly letters and your notes of appreciation for my efforts to keep you informed as we journey together through the *COVID-19* pandemic. I have a few topics on which I would like to share my thoughts this week, and I will start by reiterating our commitment to keeping you informed. Rest assured that if the community in which a loved one or you live had a confirmed case, you would have already been notified. This is in line with my commitment to inform our team members, residents, their designated representatives, and tenants when we learn of a confirmed case. Our efforts to prevent the spread of the virus remain vigilant.

### **National Nurses Week**

You may or may not know that this is National Nurses Week. Amid the current public health crisis and the uncertainty that goes with it, we take special note this year of the key role our New Perspective team of nurses serve in our efforts to contain the spread of *COVID-19*. I am immensely thankful for all that our nurses do each day to provide and support the care and services needed by our residents during this unprecedented time. As I have said, the role was challenging on what would previously have been a “normal” day. The complexities of developing and implementing measures needed to mitigate the risks that come with a virus that is spread by individuals, 50% of which have no symptoms, have presented challenges that our clinicians have taken head-on. They are nothing less than heroes. Please join me in commemorating nurses this week by taking a moment to reach out to share a word or gesture of gratitude with a nurse in your life who has made a difference for you or a loved one.

### **Mother’s Day**

This spring season brings with it challenges that we could never have predicted this time last year, to include how to celebrate the mothers in our lives while practicing social distancing. I would like nothing more than to hug my mom and have her feel through my embrace the love I feel for her. I know though that for now, for her safety, this cannot happen. Until there is a treatment and/or a vaccine, I will need to continue to find alternative ways to stay connected and to express my love for her.

### **Community Visitation Plans**

As I mentioned last week, we are developing community-specific plans that will enable visits that bring our residents, tenants, and loved ones closer while following social distancing guidance. I am excited with the progress made and look forward to your community sharing details specific to their plans very soon.

Until next week, thank you again for your continued support of our New Perspective family of team members!

Sincerely,



Chris Hyatt  
President