

# *New Perspective*

March 31, 2020

Dear Residents, Tenants, and Family Members:

In this time of unprecedented and multi-faceted challenges posed by the COVID-19 pandemic, we as a nation are bearing witness to the **heroism** of **our healthcare workers**. The physical and emotional demands have never been easy on what could previously be described as a “normal” day for healthcare workers. Today, the challenges posed by efforts to contain the spread of the COVID-19, while caring for those in need, has exponentially increased the demands on our workforce.

As I have written in previous letters, our efforts to contain the spread of COVID-19 in our communities include:

- Restriction of visitation (with the exception of essential third-party healthcare personnel and for residents at end-of-life);
- Screening of team members and visitors for symptoms of illness;
- Social distancing of residents to the extent feasible, including stressing the importance for residents and tenants to stay at the community;
- Waiving the meal delivery fee;
- Vigilant hand hygiene and an enhanced cleaning regimen; and
- Providing team members with COVID-19 transmission prevention tips for when they are outside of the community.

These efforts would not be possible without the ongoing selfless dedication of our team members—our heroes. Today, as the majority of people in the country are under stay-at-home orders, I ask that you join me in expressing sincere gratitude and demonstrating support for the heroes who work in our communities. They are leaving the comfort of their homes and families every day to provide needed care and support to our residents.

Please join me in continuing to pass along your gratitude—acts of kindness and words of encouragement will be warmly received. For those who can, there is another way to demonstrate support. Due to the supply state of personal protective equipment (PPE), healthcare workers across the nation need alternatives to procedure masks and N95 respirators. In support of our ongoing efforts to maintain a supply of face masks available for the care of our residents, and to support the health of our team members, New Perspective is requesting donations of cloth face masks.

Instructions for making cloth face masks are posted on New Perspective’s website. Donations can be scheduled for pick-up or delivery by contacting us at **(952) 777-7581**. Any needed shipping will be scheduled and paid for by New Perspective. If materials for cloth face masks are needed, stores like Joann Fabrics are providing curbside pick-up of online orders.

From our family to yours, thank you for your continued support in the ongoing fight against this disease.

Sincerely,



Chris Hyatt  
President  
New Perspective