

New Perspective.

March 24, 2020

Dear Residents, Tenants, and Family Members:

As federal, state, and local governments continue in their efforts to contain the spread of *COVID-19*, our COVID-19 Response Committee continues to actively monitor and implement guidance provided by the Centers for Medicare and Medicaid Services (CMS) and the Centers for Disease Control and Prevention (CDC). Guidance provided by these government agencies stresses the importance of social distancing (spacing of individuals at least 6 feet apart) where feasible, and to avoid social gatherings of 10 or more people. This guidance has prompted assisted living communities to implement changes to programs that drive social gatherings such as communal dining programs.

Changes implemented by our communities to support social distancing when dining include waiving meal delivery fees; encouraging residents and tenants to dine in their apartments; limiting the number of residents and tenants who dine in the dining room; and spacing residents seated at tables in the dining room, limiting the number of diners at each table. Another important measure implemented in our communities, per CMS guidance, is the restriction on visitation apart from essential third-party healthcare personnel and visitors for our residents who are at end-of-life.

There is no law that permits us to restrict residents and tenants from coming and going from our communities, but we **strongly encourage** and **recommend** our residents and tenants to restrict their activities outside of the community until the restriction on visitation is lifted.

We do not take making this recommendation lightly, as we respect everyone's right of movement and choice to come and go as they wish. The reality is the elderly population we serve are at greatest risk of severe illness if exposed to *COVID-19*. We ask that you keep your fellow residents and tenants in mind who are sheltering in place. Our united goal must be to prevent the spread of the disease within our communities.

With our visitor and team member screening, infection control protocols, and restriction on visitation, we believe our setting is safer than being out in the community. Please allow us to support your efforts to stay connected with loved ones through technology and social media platforms.

We sincerely appreciate your patience and consideration of our efforts to support the health and wellbeing of our residents, tenants, and team members. If you have any questions, please do not hesitate to reach out to your executive director. For ongoing New Perspective updates, please visit www.npseniorliving.com.

Sincerely,



Chris Hyatt

President

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