

# *New Perspective.*

March 6, 2020

Dear residents, tenants, and family members,

It seems every day brings new developments related to *COVID-19 (Coronavirus)* and the uncertainty can be unsettling. Our hearts go out to those across the world who've been impacted by this illness. We know some of you may be concerned about the spread of *COVID-19* and how it may impact New Perspective. Please be assured we have a *COVID-19* Response Team closely monitoring the situation.

As the global health community seeks to understand more about the virus, our top priority is the ongoing well-being and safety of our residents and team members. Our response strategy is based on an abundance of caution; we want to be proactive, yet reasonable about any needed changes in day-to-day operations. We are monitoring the Centers for Disease Control and Prevention (CDC) and state health departments' communications on the evolving efforts to contain the spread of *COVID-19* and have implemented recommendations by the CDC to support these efforts.

Consistent with these recommendations, we are providing re-education and training for our team members on our communicable disease policy and procedures and protocols, including:

- Proper and frequent handwashing
- Proper respiratory etiquette including covering the mouth and nose with a clean tissue when sneezing or coughing or, if no tissue, the elbow (vampiring one's nose and mouth)
- Instruction to team members to not come to work if they are sick
- Posting "Do Not Visit if Sick" signage at the entrance to the community

We also need your help in our efforts to keep our residents and team members healthy. As such, we ask that you do not visit the community if you have symptoms of respiratory illness to include cough, fever (100.4 degrees or greater), and/or shortness of breath.

We understand that connecting with family members is incredibly important; however, until you are free of infection, we ask that you explore alternative means to connect, such as by telephone, email, Facetime or Skype.

Thank you for assisting us in keeping our residents and team members healthy and safe. If you have any questions, please do not hesitate to reach out to your executive director. For ongoing updates, please visit [npseniorliving.com](http://npseniorliving.com).

Sincerely,



Chris Hyatt  
President  
New Perspective